

## Processing of personal data - crewstaffvacations.com

### Information obligation while providing personal data

**Crew & Staff Vacations, acting by Pavol Frankovič, with registered office at Úzka 2678/33, 900 42, Dunajská Lužná, Slovak Republic, European Union, ID number: 37 474 600, VAT number: 1045671858, registered in the Trade Register of the Senec District Office, Trade Register Number: 204-10403** (hereinafter also referred to as the "Agency") informs the person concerned about the fulfillment of information obligations pursuant to Art. 13 Regulation of the European Parliament and of the Council (EU) 2016/679 of April 27, 2016 on the protection of natural persons in the processing of personal data and on the free movement of such data, which repeals Directive 95/46/EC (hereinafter referred to as the "Regulation") and § 19 Act No. 18/2018 Coll. on the protection of personal data (hereinafter also referred to as the "Law on Personal Data Protection") by sharing the information below.

In accordance with § 19 par. 2 letters e) of the OÚ Act person is obliged to provide personal data for the purpose listed below, otherwise it is not possible to realize the inquiry and conclude the contract in which the person concerned has expressed his/her interest.

#### 1. Identification data and contact data of the Agency:

Agency: Crew & Staff Vacations, acting by Pavol Frankovič, with registered office at Úzka 2678/33, 900 42, Dunajská Lužná, Slovak Republic, ID: 37 474 600, VAT number: 1045671858, registered in the Trade Register of the Senec District Office, Trade Register Number: 204-10403, +421 944 370 388, sales@crewstaffvacations.com.

#### 2. The purpose of processing personal data for which personal data is intended, as well as the legal basis for processing personal data:

##### Answering the demand and conclusion of the contract and pre-contractual relations

**Legal basis:** § 13 par. 1 letter b) of the Personal Data Protection Act: the processing of personal data is necessary for the performance of a contract to which the data subject is a party, or to take measures prior to the conclusion of the contract at the request of the data subject

The Agency hereby informs the customer as the affected person that, pursuant to Art. 6 paragraph 1 letter b) Regulations, it will process personal data in the process of concluding a purchase contract without the consent of the person concerned, since the processing of personal data will be carried out by the Agency within the framework of pre-contractual relations and the processing of personal data is necessary for concluding a purchase contract.

#### 3. Identification of the recipient or category of recipient, if any

Recipients or categories of recipients who process personal data are:

##### State institutions for the purpose of fulfilling the obligations of the Agency:

tax office, body of state administration and public authority for the exercise of control and supervision (e.g. Slovak trade inspection, personal data protection office), executor, court, law enforcement agency, etc.

##### Using Google reCaptcha

Provider: Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA

We use Google's reCAPTCHA service in our contact forms, which you can use to send requests for services and information.

The query serves to detect a hostile attack on our website by distinguishing between human input and automated, machine input. The use of this application is necessary for the provision of the service we offer through our contact forms and is therefore based on Article 6 I b GDPR. This is necessary for the provision of the service, otherwise the site would not be sufficiently protected against automated tracking, abuse, and spam. Their use is therefore also in the interest of the recipient of the service. For this purpose, your input will be transferred to Google and processed there. The IP address and possibly other data used by Google for the service will be transmitted to Google.

You can therefore only use our contact forms if you agree to the use of the Google reCaptcha service to protect the page.

In exceptional cases, your data may also be processed in countries without an adequate level of data protection outside the European Union (in so-called third countries).

In order to ensure an adequate level of data protection during the transfer of personal data in this case, we take additional measures in accordance with Art. 44 et seq. GDPR, so we ensure that the transfer is generally permissible (e.g. by concluding standard EU contracts).

If the effectiveness of standard contractual clauses has not been definitively clarified, data transfer is based on Art. 49 GDPR, especially on your express consent or the need for risk-free provision of contact forms.

The USA is considered by the EU to be a country without an adequate level of data protection. Above all, there could be a risk that your data will be processed by American authorities for control purposes, or without sufficient legal protection options.

More information about Google reCAPTCHA and personal data protection can be found at <https://www.google.com/recaptcha/intro/v3.html> or <https://www.google.com/privacy>.

Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland, is responsible for this data processing.

The following data is transmitted to the person responsible for the independent provision of the service, defense against hostile attacks: your web request, IP address, browser type, browser language, date and time of your request, one or more cookies that can be your browser identification.

If you do not agree to the use of Google reCAPTCHA, then you must not fill in contact forms in which Google reCAPTCHA is used!

If you want to use the services without using the Google reCAPTCHA service, you can send us an email or a letter at any time and we will then take care of your request in another way.

#### 4. Period of storage of personal data

Period of storage of personal data: fixed period - period determined by law for the exercise of rights and obligations arising from the concluded purchase contract (e.g. according to § 599, paragraph 1 of the Civil Code, the buyer can exercise his rights from liability for defects in court within 24 months from taking over goods - the storage of personal data is therefore necessary for the identification of the contracting party); longer processing of personal data is only possible for the purpose of archiving, for scientific purposes, for the purpose of historical research or for statistical purposes based on a special regulation.

#### 5. Rights of the affected person

The person concerned has the right to:

- request the access to personal data relating to the person concerned from the Agency,
- to correct personal data,
- to delete personal data or limit the processing of personal data,
- object to the processing of personal data, as well as the right to portability of personal data,
- file a motion to initiate proceedings pursuant to Section 100 of the Act on LLCs.

The affected person can request the exercise of the above-mentioned rights at any time, by e-mail [sales@crewstaffvacations.com](mailto:sales@crewstaffvacations.com), by phone +421 944 370 388 or in writing to the postal address of the Agency` s office: Crew & Staff Vacations, acting by Pavol Frankovič, Úzka 2678/33, 900 42, Dunajská Lužná, Slovak republic. The Agency will handle the request of the person concerned in connection with the above-mentioned rights within the legal deadlines.

### Informed consent for marketing purposes

**Crew & Staff Vacations, acting by Pavol Frankovič, with registered office at Úzka 2678/33, 900 42, Dunajská Lužná, Slovak Republic, ID number: 37 474 600, VAT number: 1045671858, registered in the Trade Register of the Senec District Office, Trade Register Number: 204-10403** (hereinafter also referred to as the "Agency") informs the person concerned about the fulfillment of information obligations pursuant to Art. 13 Regulation of the European Parliament and of the Council (EU) 2016/679 of April 27, 2016 on the protection of natural persons in the processing of personal data and on the free movement of such data, which repeals Directive 95/46/EC (hereinafter referred to as the "Regulation") and § 19 Act No. 18/2018 Coll. on the protection of personal data (hereinafter also referred to as the "Law on Personal Data Protection") by sharing the information below.

The person concerned is not obliged to provide his personal data for the purpose listed below.

#### 1. Identification data and contact data of the Agency:

Agency: Crew & Staff Vacations, acting by Pavol Frankovič, with registered office at Úzka 2678/33, 900 42, Dunajská Lužná, Slovak Republic, ID: 37 474 600, VAT number: 1045671858, registered in the Trade Register of the Senec District Office, Trade Register Number: 204-10403, +421 944 370 388, [sales@crewstaffvacations.com](mailto:sales@crewstaffvacations.com).

#### 2. The purpose of processing personal data for which personal data is intended, as well as the legal basis for processing personal data:

Marketing and business purposes - sending marketing messages and offers

**Legal basis:** Consent of the person concerned according to Art. 6 par. 1 letter a) Regulations

### 3. Identification of the recipient or category of recipient, if any

Recipients or categories of recipients who process personal data are:

#### Analysis of user behavior (page calls, number of visitors and visits, downloads), UX testing:

Name: Google Analytics and Google Tag Manager

Provider: Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA

#### Ad placement, remarketing, conversion tracking:

Name: Google Ads

Provider: Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA

#### Ad placement, remarketing, conversion tracking:

Name: Facebook Ads

Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA

#### Operation of the platform for sending marketing emails - MailerLite:

Business name: MailerLite Limited

Headquarters: Ground Floor, 71 Lower Baggot Street, Dublin 2, D02 P593, Ireland

Legal form: Limited liability company

The Agency informs the affected person that personal data is subject to cross-border transfer to the USA. The company MailerLite, Inc. joined the "EU US Privacy Shield" principles (in the field of personal data processing, the so-called safe shield). More information about how MailerLite protects your privacy can be found at <https://www.mailerlite.com/legal>.

### 4. Period of storage of personal data

Personal data retention period: 12 months

### 5. Rights of the affected person

The person concerned has the right to:

- request the access to personal data relating to the person concerned from the Agency,
- to correct personal data,
- to delete personal data or limit the processing of personal data,
- object to the processing of personal data, as well as the right to portability of personal data,
- revoke your consent at any time,
- file a motion to initiate proceedings pursuant to Section 100 of the Act on LLCs.

The affected person can request the exercise of the above-mentioned rights at any time, by e-mail [sales@crewstaffvacations.com](mailto:sales@crewstaffvacations.com), by phone +421 944 370 388 or in writing to the postal address of the Agency` s office: Crew & Staff Vacations, acting by Pavol Frankovič, Úzka 2678/33, 900 42, Dunajská Lužná, Slovak republic. The Agency will handle the request of the person concerned in connection with the above-mentioned rights within the legal deadlines.